

### Kathleen Sullivan

Senior Coach & Careers Coach Professional Support Unit

Virtual Café – 8th December 2020

Developing people

for health and

healthcare

www.hee.nhs.uk

### Session plan

Career planning theory

Breakout room activity

Career goals – some coaching tools

Disempowering beliefs & limiting assumptions

Resources & sources of support

### Career planning theory

### 'Planned happenstance'

Unpredictable chance events have a significant impact on one's career trajectory.

#### Careers – a game of chance?

- Chance plays an important part in everyone's career, but career planning is still perceived as a process designed to eliminate chance from career decision making.
- Shifts in the world of work challenge people to adopt an approach that views unplanned events as both inevitable and desirable.
- People need to engage in exploratory activities to increase the probability that they will discover unexpected career opportunities.
- Unplanned events can become opportunities for learning (both about oneself and about different career opportunities).

Mitchell, Levin and Krumboltz (1999) J of Counseling and Development. Vol 77. p115-124e

#### Take a chance

To make the most of chance events, we need to develop 5 key skills:

- Curiosity about oneself and about different options and learning opportunities
- Persistence when faced with obstacles
- Flexibility keeping one's mind open to new options
- Optimism believing that new options or unplanned events may bring benefit
- Risk Taking pushing yourself to explore an option that doesn't feel entirely safe.



### Breakout room activity



- Consider a 'thorny issue' relating to your career
- What are your best hopes?



### Breakout room activity



Take it in turns to describe your 'thorny issue' to your pair partner (10 minutes each)

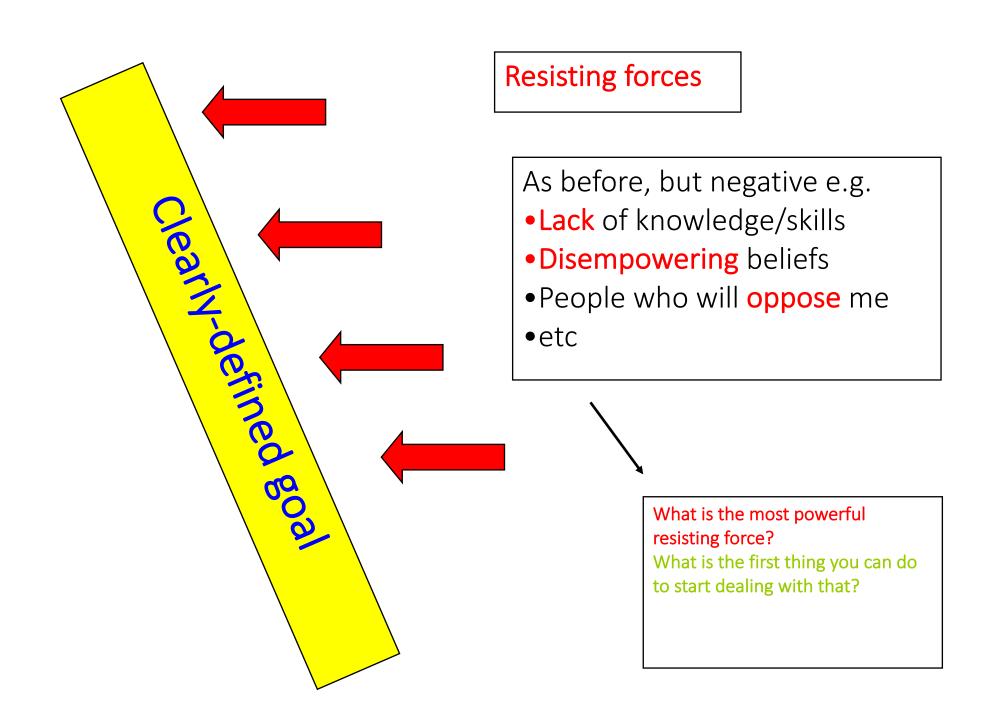
Your partner will listen and ask probing questions, eg:

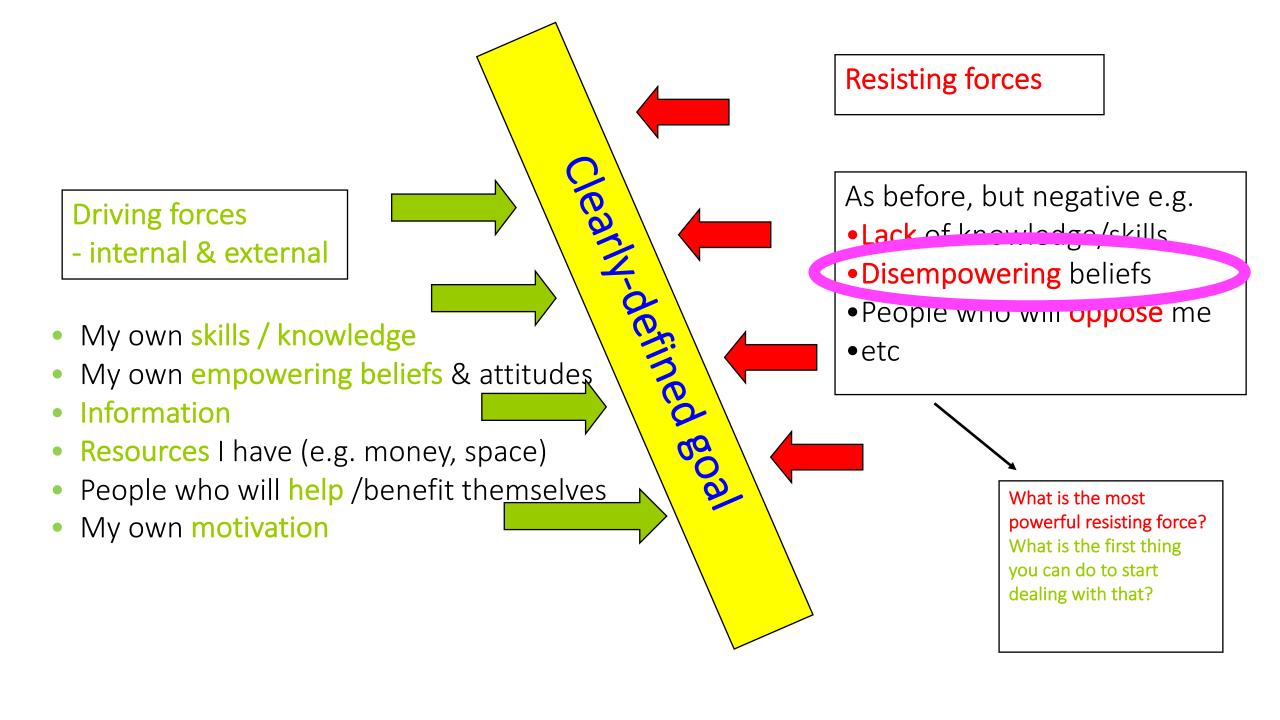
- What are your best hopes?
- What might one step towards 'better' look like?
- What would it take to make that happen?
- What can you do to move one step towards 'better'?
- Who can support you?
- What's next?

### From your conversations...

Anything you wish to share?

### Force Field Analysis **Driving forces** - internal & external My own skills / knowledge My own empowering beliefs & attitudes Information Resources I have (e.g. money, space) People who will help /benefit / support me My own motivation





### What's your clearly-defined goal?

>> In thinking about your career (in the short, medium or longer term), what does your 'preferred future' look like?

>> Write it down in one sentence, and use these 3 P's:

- Positive
- Present tense
- Personal

QUADRANT 3	QUADRANT 2
QUADRANT 4	QUADRANT 1

QUADRANT 3	QUADRANT 2
QUADRANT 4	QUADRANT 1 What might be potential negative contrasts or downsides of this issue?

QUADRANT 3	QUADRANT 2  If there were hidden 'gifts' or upsides to QUADRANT 1 what would these be?
QUADRANT 4	QUADRANT 1 What might be potential negative contrasts or downsides of this issue?

QUADRANT 3 What is the extreme polar opposite of QUADRANT 1?	QUADRANT 2  If there were hidden 'gifts' or upsides to QUADRANT 1 what would these be?
QUADRANT 4	QUADRANT 1 What might be potential negative contrasts or downsides of this issue?

QUADRANT 3 What is the extreme polar opposite of QUADRANT 1?	QUADRANT 2  If there were hidden 'gifts' or upsides to QUADRANT 1 what would these be?
QUADRANT 3 had negative contrasts, what would they be?	QUADRANT 1 What might be potential negative contrasts or downsides of this issue?

- What would you like to have happen? [GOAL] or
- What are you longing for? [GOAL]



- What would you like to have happen? [GOAL] or
- What are you longing for? [GOAL]
- What might you be assuming that is stopping you from [ACHIEVING YOUR GOAL]?



- What would you like to have happen? [GOAL] or
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- What else might you be assuming that is stopping you from [ACHIEVING YOUR GOAL]?



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- What else might you be assuming that is stopping you from [ACHIEVING YOUR GOAL]?
- What else might you be assuming that is stopping you?



- What would you like to have happen? [GOAL] or
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- What might you be assuming that is stopping you from [ACHIEVING YOUR GOAL]?
- What else might you be assuming that is stopping you from [ACHIEVING YOUR GOAL]?
- What else might you be assuming that is stopping you?
- What else might you be assuming?



- What would you like to have happen? [GOAL] or
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- What might you be assuming that is stopping you from [ACHIEVING YOUR GOAL]?
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- What else might you be assuming that is stopping you?
- What else might you be assuming?
- What else?



• Of all those assumptions, or any others which come to mind, which assumption is stopping you the most?



- Of all those assumptions, or any others which come to mind, which assumption is stopping you the most?
- Do you think that assumption is true?
   (YES or NO)



• Of all those assumptions, or any others which come to mind, which assumption is stopping you the most?



- If yes, then what is also true and liberating?
- If no, what is true and liberating instead?



### The incisive question



Example:

#### IF I KNEW THAT

I am hugely confident in my knowledge and abilities, HOW WILL

I maintain a feeling of being calm and in control every day as I walk through that door?

### The incisive question



If I knew that [insert <u>liberating assumption</u>], then how will I [insert goal]?



### **The Professional Support Unit**

Some resources available to you





### The Professional Support Unit

- Provides free support for doctors & dentists in London & Kent, Surrey, Sussex
- Works entirely through self-referral
- Is somewhere trainees can come to discuss issues confidentially away from the workplace
- Information about all our services at the PSU website: <a href="https://london.hee.nhs.uk/professional-development">https://london.hee.nhs.uk/professional-development</a>



### **Careers Support**

#### **PSU Careers Unit:**

https://london.hee.nhs.uk/professional-development/careers-unit

#### 1:1 Careers Support - application form:

https://london.hee.nhs.uk/professional-support-and-development/careers-unit/apply-careers-advicecontact-us/careers-application-form



### Covid-19 Support

#### Online Wellbeing Resources:

https://london.hee.nhs.uk/covid-19-hub/online-well-being-resources

#### **PSU Pandemic Podcasts:**

https://london.hee.nhs.uk/covid-19-hub/online-well-being-resources/podcast-homepage

#### One-to-one Support:

https://london.hee.nhs.uk/covid-19-hub/11-support



### Covid-19 Support

SPOC (Single Point of Contact) rapid access confidential conversations with senior leads: <a href="https://london.hee.nhs.uk/professional-development/professional-support-unit/psu-application">https://london.hee.nhs.uk/professional-development/professional-support-unit/psu-application</a>

Virtual Group Support including "Drop-in" groups & "V-space" groups: <a href="https://london.hee.nhs.uk/covid-19-hub/virtual-group-support">https://london.hee.nhs.uk/covid-19-hub/virtual-group-support</a>

Online Courses - PSU courses and workshops moved to virtual space: <a href="https://london.hee.nhs.uk/covid-19-hub/online-courses-and-training">https://london.hee.nhs.uk/covid-19-hub/online-courses-and-training</a>



### Support for examinations

#### Individual Support Team:

https://london.hee.nhs.uk/professional-development/individual-support-team

Performance anxiety - Stress & examinations workshop:

https://london.hee.nhs.uk/professional-development/professional-support-unit/courses-and-conferences

Oral presentation and simulation practice - course information:

https://london.hee.nhs.uk/professional-development/professional-support-unit/courses-and-conferences



### Relationships support

Specialist Clinical Communications & Linguistics Support (1:1): <a href="https://london.hee.nhs.uk/professional-development/specialist-clinical-communication-linguistic-services">https://london.hee.nhs.uk/professional-development/specialist-clinical-communication-linguistic-services</a>

PSU Coaching Service (1:1):

https://london.hee.nhs.uk/professional-development/coaching-service

Assertiveness for clinical practice workshop:

https://london.hee.nhs.uk/professional-development/professional-support-unit/courses-and-conferences



### Psychological support

Feeling overwhelmed? Feeling Distressed? You're not alone. Sources of help & support:

https://london.hee.nhs.uk/professional-development/trainee-doctors-dentist-support-service-tddss

### NHS – sources of support

NHS Supporting Our People

https://people.nhs.uk/

 Coaching programme for anyone working in primary care #LookingAfterYouToo

https://people.nhs.uk/lookingafteryoutoo/

 Free online resilience toolkit for NHS employees and Key Workers https://beyond-coaching.co.uk/free-resilience-toolkit/